Minutes oF Knowsley Central & Southern

PCN PPG

7th September 2023

New Hutte Community centre

**Attendees**:

* PCN support manager. Jayne Birkett
* Cedar Cross M.C Chairperson
* Dinas Lane M.C Chairperson
* The Hollies M.C. Chairperson
* Prescot M.C. Chairperson
* Tarbock M.C Chairperson
* Healthwatch. David aspen
* **Apologies**

Longview m.c.

Stockbridge m.c.

Park House m.c.

* **Minutes form the last meeting**

Agreed

* **Election of chairperson and committee**

Self nomination forms were distributed.

Interested parties were asked to complete the application form and submit it along with any supporting information to their practice by the end of November

* **Draft terms of reference and code of conduct**

The draft documents were handed out. Members were asked to review the documents and feedback any comments at the next meeting . **Action All**

* **What’s happening across the PCN**

Jayne highlighted the addition roles reimbursement scheme, which has been introduced across the PCN.

The scheme enables PCNs to recruit additional roles to help increase access for patients.

The following addition staff have been recruited by Central & Southern PCN to support practices and increase access for patients.

* Pharmacists.

They are undertaking medication reviews, reviewing discharge summaries, answering medication queries and carrying out BP monitoring.

* 1 First contact practitioner (physio)

The FCP is based in each practice across the PCN for a number of sessions per week. Their role Is to see patients with musculoskeletal problems. The service Is accessible via self referral, bookable via practice reception.

* 2, Social Prescribers.

Social prescribers provide a service to those patients where a traditional GP appointment is not appropriate.

e.g loneliness & isolation, financial Issues, housing and family concerns. The service is accessed via a referral from the Practice

* 2, Primary Care Mental Health Nurses

Their role is the interface with secondary care and community based services, referring patients on when necessary. A mental heath assessment is undertaken in general practice and any onward referral is made by a GP.

* 1, Paramedic

This role includes assessing, diagnosing, treating and referring or sign posting conditions relating to minor Illnesses or injuries, and undertaking treatments and procedures for which they have been trained. Eg performing specialist health checks and reviews, performing and interpreting ECGs, along side other results as appropriate, performing investigative procedures and undertaking domiciliary (home) visits.

This service Is currently only available in a number of practices within the PCN:. Dinas Lane, Longview, Tarbock, the Hollies and Cedar Cross.

There are plans to roll this service out across the rest of the practices in the near future.

* Advanced Nurse Practitioners (ANP)

ANPs have a broad scope of practice, having undertaken advanced clinical training to be able to manage and assess patients more expertly. They are able to independently prescribe appropriate medication and evaluate or refer to other specialists if necessary

* Care co-ordinators

Their role Is to co-ordinate & navigate care across the health and care system. Helping people to make the right connections with the right teams.

The following care co-ordinations are currently working across the PCN

* 1, Learning Disabilities Co-Ordinator, who is working across all the practices, acting as a point of contact and performing annual health checks for those patients over the age of 14 that are registered with a learning disability.
* 1, Health Inequalities co-ordinator. Who has been supporting a project based at the Huyton leisure centre, which ran during the summer holidays, looking at childhood obesity and mental health. Assessment is ongoing
* 1, Patient Experience co-ordinator. His role is to review trends across the PCN. Looking at access and family & friends surveys and engaging with patients about their experiences.
* 1, Cancer Care co-ordinator, who is currently based at Park house, undertaking a project across the PCN in relation to the early detection of prostrate cancer.
* 2, Cardio Vascular care co-ordinators. Currently involved in a screening project, encouraging patients to actively participate in blood pressure updating.
* 2, Vaccination & Immunisation co-ordinators. They are based at the Hollies and are supporting practices by contact patients that are due for vaccs & imms.
* 1, Care Home co-ordinator. Their role is to support the practices who oversee care homes in their area. Making sure the Care Home patients registered with the practice, have a regular weekly meeting and ward round and acting as a point of contact for the practice.
* **New developments in general practice**
* Care Navigators:

Are existing reception staff, who have recently undertaken training to enable them to sign post patients to the most appropriate professional or service.

* Monitoring:

Is currently being undertaken across the PCN in relation to phone call answering.

* NHS app

The app is currently being promoted across the NHS . However there are no projects locally at this point of time .

Members highlighted the confusion around the different practice based systems they can access and the NHS app.

Patches the updated version of e-consult was difficult to access. As practices were allocating varying numbers of slots to be able to utilise . Once the slots were used the system highlighted that the service was no longer available for the day.

Jayne highlighted that the patches system was similar to the appointment system that once all the slots had been used then there were no further slots available for the day.

* PCN PPG support to the PCN

queries were raised as to how the PPG. Could support the PCN in areas such as Covid clinics and the roll out of the NHS app.

Jayne will contact if support is required.

* **Knowsley Healthwatch**

David Aspin, interim manager of Knowsley Healthwatch, outlined who and what Knowsley Healthwatch service Is :

David explained that Healthwatch Is an independent organisation and is about helping the people of Knowsley to get the best out of their local health and social care services.

They act as “ the voice of the people” from Kirkby to Halewood and everywhere in between.

They make sure NHS leaders, service providers, commissioners and other decision makers, hear local voices. They utilising service users feedback to Inform service providers and illicit change and improvements in health and social care.

They also help people to find reliable and trustworthy information and advice on local services, and keep the public informed about what’s going on across Knowsley via their Healthwatch newsletter.

If you are interested in receiving a copy please contact them on 0151 449 3954

 Healthwatch, are also currently supporting the Kirkby PCN PPG, by facilitating their meetings, booking rooms and speakers, taking action notes and sending reminders.

Discussions are currently taking place with West PCN PPG, to provide a similar service.

David asked if Healthwatch could be included as a permanent member of the Central and Southern PCN PPG.

The request was agreed.

* **A.O.B**

**Pharmacy issues**

Members outlined continuing issues with shortages of medication, and delays in prescription dispensing. With Rowlands and Lloyd’s out sourcing their dispensing via a hub where it is dispensed and then returned to the local pharmacy for distribution/collection.

Members highlighted that this was adding an additional number of days to the process and causing difficulties for patients.

David agreed to take this issue to the next PLACE Primary Care Meeting (**Action**)

* **Immunisation and vaccinations**

The covid vaccination roll out, is scheduled to start mid October, utilising a hub model based at Whiston Primary Care Treatment Centre .

Childhood imms and vacs will be delivered on the same basis .

**Date and time of next meeting**

Friday 8th December 2023 10am – 12 noon – New Hutte Community Centre